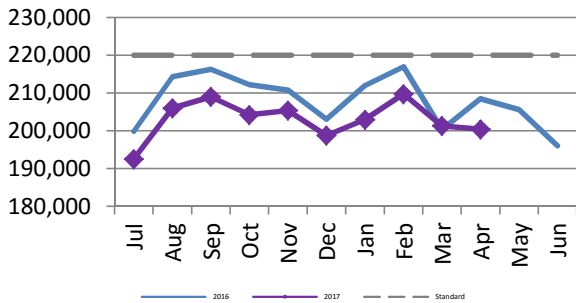


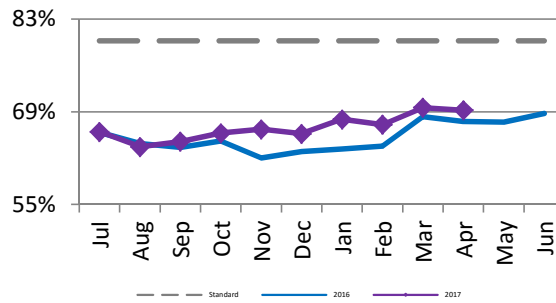
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending April 2017

Key Performance Indicators (KPI)	April 2017	April 2016	Percent Change	10 Months FY2017	10 Months FY2016	Percent Change	Goals
Total Monthly Ridership	5,168,019	5,500,174	-6.04%	54,000,147	56,069,623	-3.69%	
Average Weekday Ridership	200,405	208,491	-3.88%	203,030	209,431	-3.06%	220,000
Percent of Trips On Time	69.4%	67.7%	1.7%	66.71%	64.74%	1.97%	80%
Bus Availability	86.5%	89.9%	-3.4%	87.9%	89.7%	-1.72%	90%
Bus Miles/Major Collisions	177,317	356,510	-50.26%	246,488	168,452	46.33%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				2.31	2.93	-21.16%	3.00
Bus Miles/Mechanical Road Calls	9,332	8,488	9.94%	9,275	11,146	-16.79%	10,000
Spare Ratio	23.85%	18.71%	5.14%	21.88%	17.97%	3.92%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	98.98%	98.62%	0.36%	99.31%	99.40%	-0.09%	100%
Cost per Hour	\$133.49	\$129.60	3.00%	\$124.25	\$122.78	1.19%	\$120
Cost per Trip	\$3.28	\$2.99	9.57%	\$2.97	\$2.81	5.53%	\$2.50
Cost per Mile	\$9.56	\$9.24	3.50%	\$8.89	\$8.76	1.45%	
Farebox Recovery	21.57%	28.92%	-7.34%	26.65%	28.81%	-2.16%	30%
Trips per Hour	40.69	43.28	-6.00%	41.95	43.75	-4.10%	48
Trips per Mile	2.91	3.09	-5.54%	3.00	3.12	-3.87%	
Passenger Miles per Revenue Hour	220.75	230.92	-4.40%	224.37	235.94	-4.90%	250
Average System Speed	12.96	12.95	0.09%	12.89	12.94	-0.35%	
Percent Complete in 30 Days (Customer)	99.23%	98.66%	0.6%	98.51%	97.42%	1.1%	
Complaint Rate (Complaints per 100,000 trips)	8.63	10.71	-19.41%	9.88	11.20	-11.78%	10

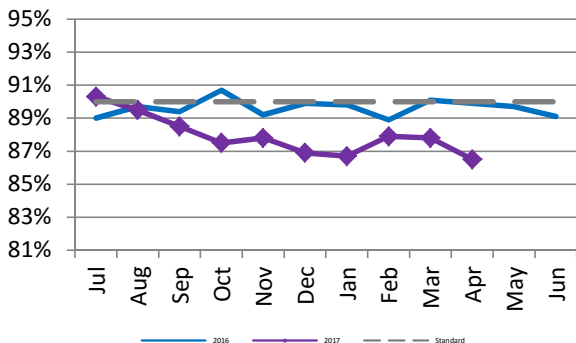
TheBUS
 Average Weekday Ridership



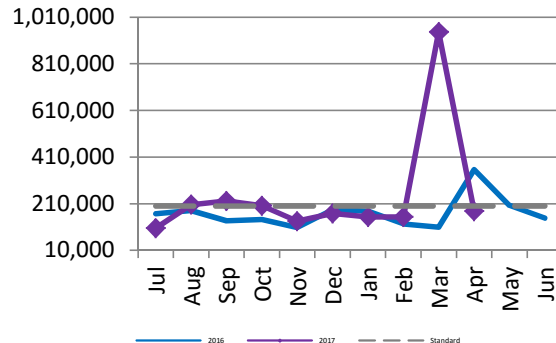
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending April 2017**

